

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 28th day of December 2018
C.G.No:338/2017-18/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

V.Raja Sekhar Reddy
Laddigam,
Chanalla,
Chowdepalli,
Chittoor -Dist

Complainant

AND

1.JAO/OPunganur
2.AE/Chowdepalli
3.ADE/Punganur
4. DE/O/Madanapalli

Respondents

ORDER

1. V. Raja Sekhar Reddy of Laddigam (V) Chowdepalli (M) presented a complaint before this forum during the Vidhyut Adalat conducted at Punganur on 07.03.2018. The complainant in his petition has informed that he is willing to pay all the bills without surcharge from the date of transferring of service connection No. 5234108000055 in his name. He has also informed that he has not availed supply for the last 10 years.
2. Respondents No.1, 2, 3 and 4 in their joint written submission have submitted that the service under question was released on 31.03.1968 in the name of Narayana Reddy and enumerated the service under paying category and continued upto 07/2012. The said service was re-categorized and name changed as V. Raja Sekhar Reddy in the month of 11/2012 by clearing all the dues. Half yearly AGL bills were also served to the consumer from 2012 duly linking up service to his domestic service bearing No. 5234108000927 and informed to pay the arrears but the consumer is paying only Rs.30/- along with domestic service CC charges. Hence respondents have informed that the complainant has to pay the customer charges after re-categorization from paying to non - paying.
3. Point for determination is whether the complainant is liable to pay the CC bills as per the demand raised by the respondents or not?

DESPATCHED

DATE 31/12

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The case of the complainant is that the AGL Service connection is transferred in his name on 23.06.2012 after clearance of all the arrears upto that month and the service was re-categorized from paying to free category. He has paid all the bills AGL service connection which was linked with his domestic service. Since the respondents have not issued the bills prior to linking he is not liable to pay the surcharge amount, since no bills were issued on him.

On perusal of the account copy of the said service connection, it is observed that there were no arrears as on 05/2012 but demand was raised under paying category during 05/2012, 07/2012 09/2012 and 11/2012. Due to accumulation of these demands further bills are issued with belated payment surcharge and that is why the complainant is opposing to pay the belated payment surcharge amount. The complainant is eligible to avail supply under free category from 07/2012 onwards and the excess demand amount raised under paying category is liable to be withdrawn. However the complainant is liable to pay the customer charges under free category from 07/2012 onwards. Thus the point is answered accordingly.

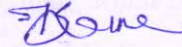
4. In result the respondents are directed to withdraw the excess billed amount till 11/2012 together with the belated payment surcharge if any levied on the above amounts. The respondents are entitled to collect the balance customer charges from 07/2012 only.
5. Accordingly the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th December 2018.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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